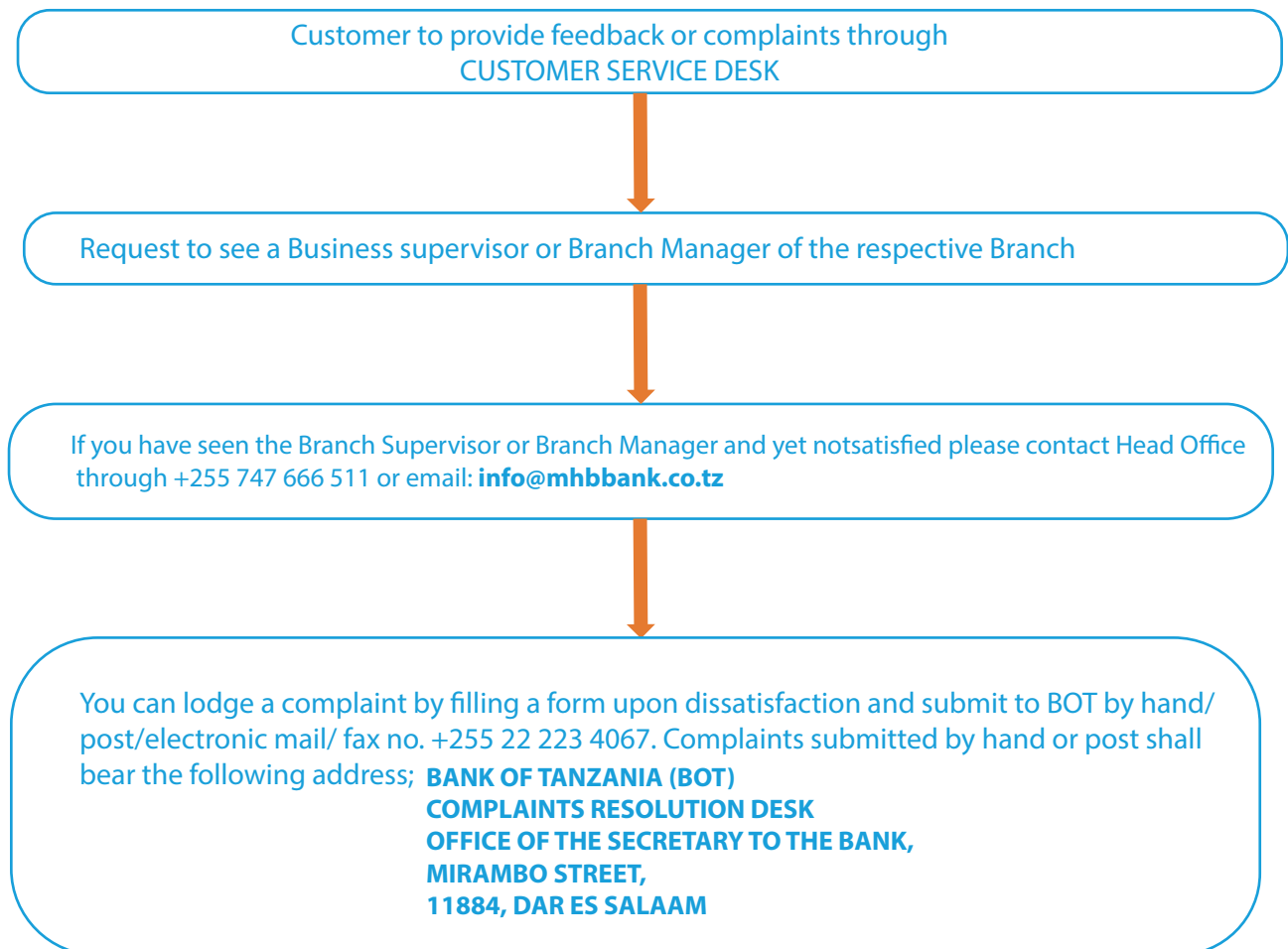


**Dear Customer if you are not satisfied with our services, the following are the procedure to guide you to lodge a complaint.**



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**Mwanga Hakika Microfinance Bank Limited**

Head Quarter : 16<sup>th</sup> Floor, Sky Tower, Plot No. 1 & 50, Block No. 45 A  
Kijitonyama, New Bagamoyo Road, P.O.Box 11735,  
Dar es Salaam-Tanzania